

Swim & Fun EU Data Act for Bygghemma

Item numbers:

1440 : Heat Pump Inverter 7.7 kW, Wi-Fi

1441 : Heat Pump Inverter 9.0 kW, Wi-Fi

1442 : Heat Pump Inverter 12 kW, Wi-Fi

What types of data is generated?

Pool water temperature; Product system measurements; Product errors

What types of data does the app/cloud collect, generate, or store?

Product info; pool water temperature, product system measurements, product errors.

Personal data; mail, user name, network information (after accepting the legal terms and privacy policy). The network information is not stored in the cloud.

In what format is the data stored?

JSON

How frequently is data collected?

Collected on the product, when modified.

Collected in the app/cloud, 1 min. (if modified)

What is the device's storage capacity?

The device does not store data locally; it reports directly to the cloud

How much data is typically generated per day (MB per day)?

Less than 1 MB

Can the product generate data continuously and in real time?

Yes

Is data stored locally on the device, on a remote server, or both?

Remote server

What is the standard duration for which stored data is kept?

6 months, accessible by the user through the APP;

5 years minimum, for internal usage (After-Sales and Quality)

How can users access their own data free of charge?

Access in the app

How can users request deletion of their data?

Contact: dataprivacy@fluidra.com, or if the user has requested account deletion, the data is anonymized after 30 days and will not longer be accessible to them.

What technical solutions are available for accessing the data (e.g., app, portal, API)?

Portal

What are the conditions for using these solutions (e.g., login requirements, licensing, service terms)?

User login required

Are any of the collected data protected as trade secrets or intellectual property?

No

Are there any situations where access to data may be denied (e.g., due to EU or national legislation)?

Only active users can access their pool devices or shared pool devices data. If the user has requested account deletion, the data is anonymized after 30 days and will no longer be accessible to them.